

DOUNBY SURGERY/EVIE BRANCH SURGERY

Patient Participation Group (PPG) Meeting

Tuesday 17th January 2017

Present: Lorraine Flett
Annabel Eltome
Hilary Morrell
Keith Johnson
Pat Shields
Katherine Jones (Medical student) joined meeting at item 4.

Erlend Nicolson
Sarah Eaton
Liz Kennedy
Dr Huw Thomas

Apologies: Lynn Runciman

1. Matters Arising

- **Community Chaplaincy Listening Service** – This has not taken off yet. The group suggested that information could be made available in the waiting room and this may encourage people to self refer.
- **Rachael King** – The group agreed that it was useful having her attend the previous meeting. Erlend will continue to liaise with her
- **Minutes of previous meeting** – These have been made available on the surgery website and in the waiting areas at Dounby and Evie Surgery.
- **First Responders** – Not looking hopeful that this service will be established due to changes in structure of training and also the challenges of covering a large geographical area,

2. Dounby development meetings

Erlend had recently attended the first meeting of this group. He updated the PPG with their initial plans and ways that this group will identify priorities. The group were happy for Erlend to be the liaison representative for the PPG.

3. Locality planning meeting

Linking into the previous item there will be a public meeting in Stromness for West Mainland residents about Orkney Health and Care's locality plans, group members were encouraged to attend.

Dr Thomas explained the introduction of localities to the group and how they should ensure that services are designed 'from the bottom up'.

Lorraine will email details of this meeting to PPG members.

4. Book Exchange

The shelves in the waiting room have now been secured to the wall. Group members will bring in books to establish this service and information will be provided to patients.

5. Health Walks

Sarah presented the group with information about Health Walks. Health Walks are short, safe, social, local, low level, fun walks led by trained walk leaders and are aimed at people who need or want to improve their health and wellbeing by becoming more active.

She has been a Health Walk Leader for the last 2 years and leads 2 walks per month. These are promoted on Radio Orkney and Facebook.

All walks are pre-assessed for their suitability and can cater for walkers with differing levels of ability.

6. Group Constitution

Minutes of early PPG meetings were shared and the group confirmed that they still agreed with the aims and objectives identified at the establishment of the group.

The PPG does not feel the need to hold a formal AGM and very much welcomes the presence of a GP at their meetings and would want this to continue.

7. Quiz Night

Erlend had arranged the date for the quiz night with the Merkister. PPG members will provide raffle prizes.

8. Practice Update

A new Receptionist has been appointed at Evie Surgery, Dawn will replace Janette who retired in December.

A GP bed has been established in Smiddybrae, this is for patients who require a short-term increased level of care and that don't need to be admitted to hospital. The use of this facility is open to all practices in Orkney.

9. AOB

Erlend had been in touch with NHS Orkney about the adjustments requested at the surgery door. Work on this is expected to be carried out soon dependant on funding.

10. Date and time of next meeting

The next meeting will be held on Tuesday 21st March at 11.30am.